

INDEPENDENT AGENCY FOR ACCREDITATION AND RATING External expert commission

Addressed to Accreditation the IAAR Council



REPORT

on the results of the work of the external expert evaluation committee for compliance with the requirements of the standards for specialized accreditation of educational programs

5B042100 "Design", 5B090600 "Cultural and leisure work", 5B090500 "Social work", 5B010400 "Basic military training", 5B090200 "Tourism", 6M090200 "Tourism"

Abay Myrzakhmetov Kokshetau University

Kokshetau March 4-5, 2019

(I) LIST OF SYMBOLS AND ABBREVIATIONS

A. Myrzakhmetov KU - Abay Myrzakhmetov Kokshetau University

EEC - External Expert Commission

AMP - Administrative and management personnel

BD - Basic disciplines

EAAA - External Assessment of Academic Achievements

EW - Educational work

SAC - State Attestation Commission

SES - State Compulsory Education Standard

DET - Distance Educational Technologies

UNT - Unified National Testing

ICT - Information and Communication Technologies

IC - Individual Curriculum

CC - Component of choice

CYA - Committee on Youth Affairs

CCSES - Committee for Control in Education and Science of the Ministry of Education and Science of the Republic of Kazakhstan

CED - Catalog of elective disciplines

MES RK - Ministry of Education and Science of the Republic of Kazakhstan

MEP - Modular educational programs

R&D - Research work

RWU - Research work of undergraduates

SRWS - Scientific research work of students

STC - Scientific and Technical Council

RC - Required component

GED - General education disciplines

EP - Educational programs

MD - Major disciplines

TS - Teaching staff

WC - Working curriculum

IWS - Independent work of students

IWST - Independent work of students under the guidance of a teacher

MC - Model Curriculum

EMC - Educational-methodical complex

EMCD - Educational-methodical complex of the discipline

EMC - Educational and Methodological Council

PhD - Doctor / Doctorate of Philosophy

(II) INTRODUCTION

In accordance with the order No. 20-19-OD dated February 15, 2019 of the Independent Agency for Accreditation and Rating, from March 4 to 5, 2019, the External Expert Commission assessed the compliance of educational programs at Abay Myrzakhmetov Kokshetau University to the standards of specialized accreditation (dated February 24, 2017 No. 10-17-OD, fifth edition) and primary specialized accreditation of the IAAR (dated May 25, 2018 No. 68-18 / 1-OD, first edition) ...

The report of the external expert commission (EEC) contains an assessment of the submitted educational programs of Abay Myrzakhmetov Kokshetau University criteria within the framework of specialized accreditation of the IAAR, recommendations of the EEC for further improvement of educational programs and parameters of the profile of educational programs.

EEC composition:

- 1. **Chairman of the Commission** Skiba Marina Aleksandrovna, Candidate of Pedagogical Sciences, Associate Professor;
- 2. **Foreign expert** Alexander Anatolyevich Volodin, Professor, Doctor of Pedagogical Sciences, Vice-Rector for Academic Affairs, Russian State Specialized Academy of Arts (Moscow, RF), Honorary Professor of the Russian Academy of Education;
- 3. **Expert** Menlibekova Gulbakhyt Zholdasbekovna, Doctor of Pedagogical Sciences, Professor, Eurasian National University named after L. Gumilyov;
- 4. **Expert** Larisa Anatolyevna Lebedeva, Candidate of Pedagogical Sciences, Associate Professor, Kazakh National Pedagogical University named after Abay;
- 5. **Expert** Kulakhmetova Mergul Sabitovna, Candidate of Philological Sciences, Associate Professor, Pavlodar State Pedagogical University;
 - 6. Expert Olga Lygina, PhD, Aktobe University named after S. Baishev;
- 7. **Expert** Dilnara Ikramkhanovna Zakirova, PhD, Associate Professor, Turan University (Almaty);
- 8. **Expert** Bodikov Seyfolla Zhamauovich, member of the Union of Designers of the Republic of Kazakhstan, member of the Eurasian Union of Designers, Karaganda State University named after E. Buketova;
- 9. **Expert** Abylasimov Murager Nastayuly, PhD, Karaganda State University named after E. Buketova;
- 10. **Expert** Aknur Mukhitovna Toleubaeva, PhD, Eurasian National University named after L. Gumilyov;
- 11. **Expert** Baitileu Darkhan Aytzhanuly, Candidate of Historical Sciences., Institute of Archeology named after A.Kh. Margulan (Astana);
- 12. **Employer** Tazhmiyeva Aizhan Alimkulovna, Chamber of Entrepreneurs of Akmola region;
- 13. **Student** Kamerbay Kamilla Kұralbaiκyzy, 1st year undergraduate of the specialty Tourism, Kokshetau State University named after Sh.Ualikhanov;
- 14. **Student** Amangeldi Beknur Aybekuly, 4th year student of the specialty "Jurisprudence", Kokshetau State University named after Sh.Ualikhanov;
- 15. **Student** Alberti Emma Vladimirovna, 2nd year undergraduate of the specialty "Pedagogy and methods of primary education", Kokshetau State University named after Sh.Ualikhanov;
- 16. **Student** Yulia Aleksandrovna Alimova, 2nd year student of the specialty Economics, Kokshetau State University named after Sh.Ualikhanov;
- 17. **Student** Gazizov Alisher Zhanatovich, 3rd year student of the specialty Translation Studies, Kokshetau State University named after Sh.Ualikhanov;
- 18. **Observer from the Agency** Aiman Bekbolatovna Nurakhmetova, Project Manager for post-accreditation monitoring of the IAAR (Astana).

(III) REPRESENTATION OF THE EDUCATION ORGANIZATION

The institution "Abay Myrzakhmetov Kokshetau University" (hereinafter A. Myrzakhmetov KU) was founded in 2000 on the basis of the Law of the Republic of Kazakhstan "On non-commercial organizations", "Civil Code of the Republic of Kazakhstan", the form of ownership is private, non-commercial, there are no branches, colleges and lyceums (in accordance with the document on registration of a legal entity - certificate).

The main goal of the Abay Myrzakhmetov Kokshetau University is to meet the socio-economic needs of the republic for specialists with higher and postgraduate education and the need for higher education that meets state standards approved by the authorized body.

The University carries out its activities on the basis of the following documents: state license for the right to conduct higher and postgraduate education series AB No. 0137407 dated 03.02.2010; certificate of state re-registration of a legal entity No. 1868-1902-U-e (BIN 000840003121) dated June 23, 2006; statistical card No. 39196611 dated June 26, 2006; Taxpayer certificate of the Republic of Kazakhstan series 03 No. 0003606 (RNN 032600004314) dated June 30, 2006; certificates of state registration of rights to real estate and transactions with it, conclusions of the sanitary-epidemiological and fire-fighting services.

The educational activity of the university is carried out in 39 programs of higher and postgraduate education, including:

- 24 specialties of bachelor's degree;
- 13 specialties of magistracy;
- 2 specialties of doctoral studies.

The contingent as of 03/01/2019 is 4249 people (students, undergraduates, doctoral students).

The number of the teaching staff in the 2018-2019 academic year was 360 people, of which 291 are staff, of which 23 are doctors of sciences, professors, 128 are candidates of sciences, associate professors, of which 4 are PhD. The degree of degree at the university is 51.9%.

The infrastructure of the university includes 5 educational buildings, 1 student dormitory, 1 educational and training complex, 2 sports halls, 6 rented gyms, 3 health centers, 5 food outlets for 400 seats. The university has 30 lecture halls with a total area of 16,578.2 square meters, 30 specialized rooms, 42 computer labs, 4 language laboratories, 92 educational laboratories, 5 workshops.

The University passed planned state attestations (2003, 2008, 2014), scheduled inspections for compliance with the legislation of the Republic of Kazakhstan on education and the rules for licensing educational activities (2005, 2007, 2012). In 2013, the university successfully passed the monitoring of postgraduate education. In 2018 - a check for compliance with the licensing requirements of the Committee for Control in the Field of Education and Science of the Ministry of Education and Science of the Republic of Kazakhstan.

In 2005 the university received the quality certificate of the German company "TUV CERT TUVThuringen e. V", in 2008 - a certificate of JSC" National Center for Expertise and Certification "of the West Kazakhstan branch of the OPS.

In 2010, the university successfully passed the National Institutional Accreditation for International Standards at the National Center of the Ministry of Education and Science of the Republic of Kazakhstan.

In 2010, the university signed among 20 Kazakhstani universities the Magna Carta of Universities - a joint Bologna Declaration in Italy.

In 2011, the University signed the Shymkent Declaration "Quality Assurance for Higher Education in Kazakhstan".

In 2015, the university successfully passed the Institutional accreditation according to the standards of higher education organizations of the Independent Agency for Accreditation and Rating (IAAR).

The university has memberships:

- at the United States Agency for International Cooperation (USAID);
- in the Europe Rectors' Club (Oxford, Great Britain);

- in Magna Charta Universitatum (Bologna, 2010);
- in the International Academy of Sciences of Higher Education (IHEAS, IAS HS);
- in the German Academic Exchange Service (DAAD);
- in the Association of Rectors "Perspective" of the Polish Republic;
- in the German Society for Technical Cooperation (GTZ);
- in the Russian Academy of Agricultural Sciences (RAAS, Moscow);
- in the Commonwealth of scientists agrochemists and agroecologists "Agrokhimekosodruzhestvo" (Moscow);
 - in the International Association of Researchers of Child Movement (Moscow);
- in the global partnership "Interaction with the academic community of the United Nations (UN)".

Achievements of KU them. A. Myrzakhmetova at the international level:

- In 2005, the university received a quality certificate from the German company TUV CERT TUV Thurinden e. V ".
 - In 2005, he was awarded the "Gold Medal of Education Quality" (Switzerland, Geneva).
 - In 2011 Socrate International Award Medal (Oxford, UK).
- In 2011, he was awarded the International Socrates Prize for Achievement in Education (Oxford, Great Britain).
- In 2017, the award in the nomination "Best University by the Results of International Work" (Oxford, UK).

At the republican level:

- In 2010, the Council of Young Scientists of the University became the best in the Republic of Kazakhstan and received a grant from the Foundation of the First President of the Republic of Kazakhstan.
- In 2011, according to the General Rating of the Independent Kazakhstani Agency for Quality Assurance in Education, A. Myrzakhmetov KU took 19th place among the leading multidisciplinary universities.
- In 2013, as a result of the ranking of economic entities of Kazakhstan, the university received a national certificate and a medal "Sala κoshbashysy", was awarded the honorary title "Industry Leader 2013", TOP-701 according to OKED 85 among large enterprises.
- In 2016, the university's website was ranked 15th in the Top 20 best websites of Kazakhstani universities, according to research by the Spanish independent research group Cybermetrics Lab.
- In 2017, according to the results of the General Rating of the Independent Accreditation Agency and the rating in 8 areas of training (law, services, natural sciences, humanities, education, arts, technical sciences, social sciences, economics and business), 22 educational programs for bachelor's, master's and doctoral studies the university also performed well. By the specialty "Jurisprudence", the university is included in the top 10 universities in Kazakhstan, along with the leading national and state universities. In general, according to the results of the ranking, the university took 20th place out of 59 universities that took part in the ranking.
 - The university is ranked 25th in the Webometrics rating for the Central Asian region.

(IV) DESCRIPTION OF THE EEC VISIT

The work of the EEC was carried out on the basis of the visit program of the expert commission for specialized accreditation of educational programs at the Abay Myrzakhmetov Kokshetau University from 4 to 5 March 2019.

In order to coordinate the work of the EEC, on 04.03.2019, an opening meeting was held, during which the program of the visit was discussed and clarified, an agreement was reached on the choice of examination methods and powers were distributed among experts.

To obtain objective information about the quality of educational programs and the entire infrastructure of the university, to clarify the content of self-assessment reports, meetings were held with vice-rectors for areas of activity, deans of faculties, heads of departments, released curators, heads of departments, teachers, students, alumni and employers, interviews and questioning of teachers and students. A total of 193 people took part in the meetings (Table 1).

Table 1 - Information about the employees and students who took part in the meetings with the EEC of the IAAR:

Participant category	Amount
Rector	-
Vice-rectors	3
Heads of structural divisions	27
Deans of faculties, deputy. deans	7
Heads of departments	9
Teachers	35
Students, undergraduates	61
Graduates	23
Employers	28
Total	193

At the meeting of the IAAR EEC with the heads and teaching staff of the university, the mechanisms for implementing the university policy were clarified and the specific data presented in the university self-assessment report were specified.

During the work of the EEC, a visual inspection of the university infrastructure was carried out: lecture halls, educational laboratories, language laboratories, computer classes, a library, a hostel, practice bases and branches of departments, in order to get a general idea of the organization of educational, scientific and methodological processes, material and technical base, determining its compliance with standards, as well as for contacting students and employees at their workplaces.

The documentation of departments implementing accredited educational programs was studied.

At the time of the arrival of the External Expert Commission, according to the academic calendar of the educational process of A. Myrzakhmetov KU, students of accredited educational programs were in the classroom, undergraduates in educational, industrial and pedagogical practice.

On March 5, 2019, members of the EEC attended a lesson on the discipline "Psychology of Social Work" for 2nd year students of the SR-21 group, which took place in the 508/1 classroom. The total number of students on the course is 6 people, 6 people were present. The teacher is the candidate of social sciences, L.I. Iztleuova. There was also attended a lesson on the discipline "Painting 2" for 2nd year students of group D-22, which took place in the 205/2 classroom. The total number of students on the course is 14 people, 13 people were present. Topic: "Still life of many figurative forms of objects of different materials and rich in color." The teacher is Professor, Honored Worker of the Republic of Kazakhstan, member of the Union of Artists of the Republic of Kazakhstan Popov Yu.G. According to the OP "Initial military training" Colonel S. Alpysov conducted a lesson with a demonstration of an educational film on the correct use of firearms. Also, clarity was provided by the use of models of machine guns and other weapons, which are presented in the classroom.

On March 5, 2019, EEC experts visited the practice bases of accredited programs: 5B042100 "Design", 5B090600 "Cultural and Leisure Work", 5B090500 "Social Work", 5B010400 "Basic Military Training", 5B090200, 6M090200 "Tourism".

Industrial and pre-diploma practice of students takes place in the house of culture "Dostar". On the basis of the House of Culture "Dostar" a branch of the Department "Design and Cultural and Leisure Work" was opened, the activities of which allow employers to get to know them well enough, to determine the level of competence of their future employee for subsequent decision-making on employment.

According to EP "Tourism", a branch of the department, organized in LLP "Cruise", was visited, about which the department has supporting documents in the form of an agreement on the creation of a branch, plans for joint activities, minutes of meetings, etc. At the time of the visit, students were present at the enterprise. according to the academic calendar, as well as graduates of previous years, employed based on the results of practice. The feedback received from the employees of the enterprise confirms the close relationship with the department and the management of the EP, as well as satisfaction with the level of training of graduates and interns.

The events planned during the visit of the IAAR EEC helped to familiarize experts with the educational infrastructure of the university, material and technical resources, faculty and staff, students, representatives of employers, alumni, which allowed the IAAR EEC members to conduct an independent assessment of the compliance of the data presented in the reports on self-assessment of educational programs of the university, criteria for specialized accreditation standards.



(VI) OVERVIEW OF STRENGTHS / BEST PRACTICES FOR EACH STANDARD

Educational program management standard:

- the management of EP 5B042100 "Design", 5B090200 "Tourism", 6M090200 "Tourism" demonstrated the individuality and uniqueness of the EP development plans, their consistency with national development priorities and the university development strategy;
- management of EP 5B042100 "Design", 5V090200 "Tourism", 6M090200 "Tourism" on a regular basis undergo training in educational management programs.

Information Management and Reporting Standard:

- the university has implemented an open door policy, there is a mechanism for communication with students, employees and other interested parties;
- the institute of freed curators has been created, which allows you to establish an effective volume of management information;
- introduced a system of key performance indicators based on the indicative plans of the teaching staff to increase the effectiveness of personal and professional development of teaching staff.

Standard ''Development and approval of educational programs'':

- developed by EP 5B042100 "Design", 5B090200 "Tourism", 6M090200 "Tourism" correspond to the established goals, including the expected learning outcomes;
- there are developed models of graduates of EP 5B042100 "Design", 5B090200 "Tourism", 6M090200 "Tourism", which describe learning outcomes and personal qualities corresponding to a certain level of NSC;
- the management of EP 5B042100 "Design", 5B090200 "Tourism", 6M090200 "Tourism" clearly defined the influence of disciplines and professional practices on the formation of learning outcomes and provided the appropriate content of academic disciplines.

Standard ''Learners'':

- the university effectively implements special adaptation and support programs for newly enrolled students;
 - a mechanism for supporting gifted students has been developed.

Standard "Teaching staff and teaching effectiveness":

- the university has clearly defined the contribution of the teaching staff of the EP to the implementation of the development strategy of the university and other strategic documents;
- when implementing EP 5B042100 "Design", 5B090200 "Tourism", 6M090200 "Tourism", 5B090600 "Cultural and leisure work", the practice of relevant industries is involved in teaching;
- the university has a mechanism for motivating the professional and personal development of EP teachers, including the encouragement of scientific activity.

Standard "Educational resources and student support systems":

- availability of support procedures for various groups of students, including information and consulting;
 - availability of library resources, specialized rooms, social facilities of the university.

Public Information Standard:

- availability of objective information about the activities of the university as a whole and about certain areas of EP implementation;
- using a variety of ways to disseminate information, including information networks to inform the general public and stakeholders.

Standard "Standards in the context of individual specialties":

- the objectives of EP 5B090200 "Tourism", 6M090200 "Tourism" and the learning outcomes are determined in strict accordance with the Sectoral Qualifications Framework and the professional standard and are aimed at obtaining students specific skills that are in demand in the labor market;
- EP 5B090200 "Tourism", 6M090200 "Tourism" include a large number of disciplines and activities aimed at gaining practical experience in the application of theoretical knowledge by students, such as industrial practice, training in a branch of the department, participation in lectures and seminars of practicing specialists, etc.;
- the university organizes a large number of exhibitions and other events that contribute to the demonstration of the acquired creative skills by the students of EP 5B042100 "Design";
- an effective mechanism of collegial assessment of creative examination papers of students of EP 5B042100 "Design" has been developed;
- the content of EP 5B010400 "Initial military training" is rich in various types of practical activities, such as lectures and special seminars to discuss the latest teaching methodologies and technologies, master classes and trainings for practicing specialists in the field of specialization, participation in various competitions and competitions, etc.

(VII) OVERVIEW OF RECOMMENDATIONS FOR IMPROVEMENT OF QUALITY

- to reveal the individuality and uniqueness of EP 5B090500 "Social work", it is advisable to expand the trajectories of EP 5B090500 "Social work";
- systematize the assessment of the risks of educational programs and determine a set of measures to reduce them;
- systematize the process of monitoring the implementation of innovations being introduced in EP; to the EP leadership to promote the creation of great opportunities for combining teaching with scientific and innovative activities;
- consider the possibility of creating a single corporate mail with personal addresses for all employees and students of the University;
 - to ensure the transparency of the teaching staff motivation system;
 - consider the issue of expanding electronic document management;
- to consider the possibility of harmonizing the EP of the cluster with similar EPs of foreign and Kazakhstani universities in order to develop joint educational programs;
- to promote the improvement of the EP learning outcomes system based on monitoring the needs of the region in the competencies of graduates;
 - to fully provide the necessary conditions for the implementation of inclusive education;
- to systematize the work of the teaching staff on the development of their own research in the field of teaching methods of educational disciplines EP;
 - revise the system of questioning students.
- regularly monitor student satisfaction with the use of various teaching methods and assessing learning outcomes;
- to ensure the external and internal mobility of students accredited by the EP of the cluster, as well as assist them in obtaining external grants for training;
- to establish an effective system for monitoring employment and professional activity of EP graduates;
- to provide a system of measures for effective interaction with the Alumni Association and the alumni themselves.
 - determine the person responsible for interaction with graduates;
 - to provide academic mobility of teaching staff;
- ensure the use of software, technologies and equipment similar to the relevant areas of activity;
 - to promote joint research with foreign and Kazakh partners in the implementation of the EP;
 - to systematize the presentation of information about the teaching staff of the EP in the context

of personalities on the university website;
- post information on the employment opportunities of graduates on the website, possibly with the involvement of the Alumni Association.



Appendix 1. Evaluation table "SPECIALIZED PROFILE PARAMETERS" INDEPENDENT AGENCY FOR ACCREDITATION AND RATING

Specialized profile parameters Abay Myrzakhmetov Kokshetau University

5B042100 "Design", 5B090200 "Tourism", 6M090200 "Tourism"

Conclusion of the self-assessment Commission (specialized accreditation)

№ п\п	№ п\п	Evaluation criterion		орган	виция гизаци говани	и
			Strong	Satisfactory	Suggests	Unsatisfactory
Stan	dard '	'Educational program Management»				
1	1.	The institution must have a published quality assurance policy.		+		
2	2.	The quality assurance policy should reflect the link between research, teaching and learning.	/	+		
3	3.	The university must demonstrate the development of a culture of quality assurance, including in the context of EP.		+		
4	4.	Commitment to quality assurance should apply to any activity performed by contractors and partners (outsourcing), including the implementation of joint / double degree education and academic mobility.		+	1	
5	5.	The EP management ensures the transparency of the development of the EP development plan based on the analysis of its functioning, the actual positioning of the university and the focus of its activities on meeting the needs of the state, employers, stakeholders and students.		+		
6	6.	The EP's management demonstrates the functioning of mechanisms for the formation and regular revision of the EP development plan and monitoring its implementation, assessing the achievement of learning goals, meeting the needs of students, employers and society, making decisions aimed at continuous improvement of the EP.		+		٦
7	7.	EP management should involve representatives of stakeholder groups, including employers, students and teaching staff, in the formation of the EP development plan.		+	A	7
8	8.	The EP management must demonstrate the individuality and uniqueness of the EP development plan, its consistency with national development priorities and the development strategy of the educational organization.	+	1		
9	9.	The university must demonstrate a clear definition of those responsible for business processes within the EP, an unambiguous distribution of staff duties, and the delineation of functions of collegial bodies.			+	
10	10.	EP management must provide evidence of the transparency of the educational program management system.		+		
11	11.	The EP's management must demonstrate the successful functioning of the internal quality assurance system of the EP, including its design, management and monitoring, their improvement, decision-making based on facts.		+		
12	12.	The EP's management should carry out risk management.			+	
13	13.	The EP management should ensure the participation of representatives of interested parties (employers, teaching staff, students) in the collegial management bodies of the educational program, as well as their representativeness in making		+		

		decisions on the management of the educational program.				
14	14.	The university must demonstrate innovation management			+	
14	14.	within the EP, including the analysis and implementation of				
		innovative proposals.				
15	15.	The EP management must demonstrate evidence of openness		+		
	15.	and accessibility for students, teaching staff, employers and				
		other interested parties.				
16	16.	The EP's management must be trained in educational	+			
		management programs.				
17	17.	EP management should strive to ensure that the progress made			+	
		since the last external quality assurance procedure is taken into			-	
		account when preparing for the next procedure.				
		Total by standard	2	11	4	0
nfo	rmatio	n Management and Reporting Standard				
18	1.	The university must ensure the functioning of the system for		+		
		collecting, analyzing and managing information based on the			L	
		use of modern information and communication technologies				
		and software.				
19	2.	EP management must demonstrate the systematic use of			+	
		processed, adequate information to improve the internal quality			1	
		assurance system.	<u> </u>			
20	3.	Within the EP, there should be a regular reporting system that	+			
		reflects all levels of the structure, including an assessment of				
		the effectiveness and efficiency of the activities of departments				
		and departments, scientific research.				
21	4.	The university must establish the frequency, forms and methods		+		
		of assessing EP management, the activities of collegial bodies				
		and structural units, top management, and the implementation				
		of scientific projects.				
22	5.	The university must demonstrate the determination of the order		+		
	1	and ensuring the protection of information, including the				
	1	identification of persons responsible for the accuracy and				
		timeliness of the analysis of information and the provision of				
	-	data.				
23	6.	An important factor is the involvement of students, employees			+	
		and teaching staff in the processes of collecting and analyzing				
		information, as well as making decisions based on them.				
24	7.	EP management must demonstrate the existence of a	+			7
		communication mechanism with students, employees and other				
		stakeholders, including the availability of mechanisms for				
<u> </u>		resolving conflicts.				
25	8.	The university must ensure the measurement of the degree of		+		
		satisfaction of the needs of teaching staff, staff and students				
		within the EP and demonstrate evidence of elimination of the				
3.6		identified deficiencies.				
26	9.	The university should evaluate the effectiveness and efficiency		+		
		of activities, including in the context of EP.				
		The information collected and analyzed by the university				
77	10	should take into account:		<u> </u>		
27	10.	key performance indicators;		+		
28	11.	dynamics of the contingent of students in the context of forms		+		
•	1.5	and types;				
29	12.	the level of academic achievement, student achievement and		+		
		expulsion;				
30	13.	satisfaction of students with the implementation of EP and the	+			
	1	quality of education at the university;				

51 52	5. 6.	expectations, needs and satisfaction of students with EP training;		+		
		4				
51	5	THE ETIECHVENESS OF STHOEDE ASSESSMENT DEOCEMBES.		ı +	i l	1
<i>J</i> U		the effectiveness of student assessment procedures;		+		
49 50	4.	changes in the needs of society and professional environment; workload, academic performance and graduation of students;		+		
49	3.	relevance of the taught discipline;				
		achievements of science in a specific discipline to ensure the				
48	2.	the content of the programs in the light of the latest		+		
		Monitoring and periodic evaluation of the EP should consider:				
		aimed at continuous improvement of the EP.				
		needs of students and society. The results of these processes are				
		in order to ensure the achievement of the goal and meet the				
47	1.	The university should monitor and periodically evaluate the EP		+		
		l programs	4			
Stan	dard	"Continuous monitoring and periodic evaluation of		U		U
		Total by standard	5	6	1	0
TU	12.	educational organizations.				
46	12.	An important factor is the presence of joint EP with foreign			+	
45	11.	The structure of the EP should provide for various types of activities corresponding to the learning outcomes.		+		
15	1 1	(bachelor's, master's, doctoral studies).				
		disciplines and learning outcomes at the level of education				
44	10.	The EP management must ensure the content of academic	+			
	4.0	Kazakhstani loans and ECTS.				
43	9.	The complexity of the EP should be clearly defined in		+		
		development of the EP, ensuring their quality.				
		students, teaching staff and other stakeholders in the				
42	8.	EP management must provide evidence of the participation of		+		
40		professional certification.				
41	7.	An important factor is the ability to prepare students for		+		
4.0		outcomes.				
		and professional practices on the formation of learning				
40	6.	EP management must determine the influence of disciplines	+			
		the NQF.				
		clearly defined, explained and correspond to a certain level of				
39	5.	The qualifications obtained upon completion of the EP must be	+			k.
		external examinations of the EP.		1		
38	4.	The EP's management must demonstrate the conduct of		+		
	1	and personal qualities.				
		models of the EP graduate, describing the learning outcomes				
37	3.	The EP's management must ensure the availability of developed	+	b.		
		established goals, including the expected learning outcomes.		L		
36	2.	EP management must ensure that the developed EP meets the	_+			
	-•	development of EP and their approval at the institutional level.				
35	1.	The university must define and document procedures for the		+		
Stan	dard '	Development and approval of educational programs»			-	- 3
		Total by standard	3	12	2	0
J +	1/.	the necessary information in the relevant fields of science.				
34	17.	The EP's management should contribute to the provision of all		+		
33	10.	consent to the processing of personal data.		'		
33	16.	Students, employees and teaching staff must document their		+		
32	15.	employment and career growth of graduates.		+		
31	14.	availability of educational resources and support systems for students;		+		
	1 1 1	availability of advantional management and arrangement of				

		compliance with the objectives of the EP.				
54	8.	The university and EP management must provide evidence of		+		
54	0.	the participation of students, employers and other stakeholders		'		
		in the revision of the EP.				
55	9.	All stakeholders should be informed of any planned or taken		+		
		action in relation to the EP. All changes made to the OP must		ļ '		
		be published.				
56	10.	The EP's management must ensure the revision of the content		+		
		and structure of the EP, taking into account changes in the labor				
		market, the requirements of employers and the social demand				
		of society.				
		Total by standard	0	10	0	0
Stan	dard	"Student-centered learning, teaching and assessment of	h.			
prog	gress''					
57	1.	EP management should ensure respect and attention to various		+		
		groups of students and their needs, providing them with flexible	7			
	.40	learning paths.		4		
58	2.	EP management must ensure the use of various forms and		+		
		methods of teaching and learning.				L
59	3.	An important factor is the availability of their own research in		+	1	B.
		the field of teaching methods of educational disciplines EP.			3	
60	4.	EP management must demonstrate the existence of a feedback			+	
		system on the use of various teaching methods and assessment				
		of learning outcomes.				
61	5.	The EP's leadership must demonstrate support for the autonomy		+		
		of students while providing guidance and assistance from the				
		teacher.				
62	6.	The EP's management must demonstrate the existence of a		+		
		procedure for responding to student complaints.				
63	7.	The university must ensure consistency, transparency and		+		
		objectivity of the mechanism for assessing learning outcomes				
		for each EP, including appeal.				
64	8.	The university must ensure that the procedures for assessing the		+		
		learning outcomes of EP students are consistent with the				
		planned learning outcomes and the objectives of the program.				
		Criteria and methods of assessment within the EP should be				
		published in advance.				
65	9.	The university must determine the mechanisms for ensuring the		+		7
		development of learning outcomes by each EP graduate and				
		ensure the completeness of their formation.		4		
66	10.	Evaluators should be proficient in modern methods of assessing		+		
	1	learning outcomes and regularly improve their qualifications in				
		this area.		•	-	
<u> </u>	, ,	Total by standard	0	9	1	0
		(Learners)		ļ .		
67	1.	The university must demonstrate the policy of forming a		+		
		contingent of students from admission to graduation and ensure				
		the transparency of its procedures. The procedures governing				
		the life cycle of students (from admission to completion) must				
60	2	be defined, approved, published. The ED's management must demonstrate the implementation of	,			
68	2.	The EP's management must demonstrate the implementation of	+			
		special adaptation and support programs for newly admitted				
60	2	and foreign students.		.		
69	3.	The university must demonstrate the compliance of its actions		+		
	4.	with the Lisbon Recognition Convention. The university should cooperate with other educational		<u> </u>		
70				+		

	Service of the State of the Sta				
	organizations and national centers of the "European Network of				
	•				
	•				
<u> </u>					
5.			+		
					1
	academic mobility of students, as well as the results of				
	additional, formal and non-formal education.				
6.	The university should provide an opportunity for external and			+	
	internal mobility of EP students, as well as assist them in				
	obtaining external grants for training.				
7.	The EP's management must make the maximum amount of		+		
			_		
					1
8.		4	+		
9.				b.	
			3		
			7		L.
9			+		
).			-		
10					
10.	•		+		
11					
11.				+	- 10
10					
12.		+			
		2	8	2	0
1.			+		
	and personnel development ensuring the professional			1	1
	competence of the entire staff.				
2.	competence of the entire staff. The university must demonstrate the compliance of the staff		+		
2.	competence of the entire staff.		+	_	
2.	competence of the entire staff. The university must demonstrate the compliance of the staff		+	A	7
2.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of		+	_	7
N.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility			4	7
N.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility for their employees and providing them with favorable working			Á	7
3.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility for their employees and providing them with favorable working conditions.			d	7
N.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility for their employees and providing them with favorable working conditions. EP management must demonstrate the change in the role of the		+	A	7
3.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility for their employees and providing them with favorable working conditions. EP management must demonstrate the change in the role of the teacher in connection with the transition to student-centered		+	A	7
3.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility for their employees and providing them with favorable working conditions. EP management must demonstrate the change in the role of the teacher in connection with the transition to student-centered learning.		+	Á	7
3.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility for their employees and providing them with favorable working conditions. EP management must demonstrate the change in the role of the teacher in connection with the transition to student-centered learning. The university must determine the contribution of the teaching	+	+		7
3.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility for their employees and providing them with favorable working conditions. EP management must demonstrate the change in the role of the teacher in connection with the transition to student-centered learning. The university must determine the contribution of the teaching staff of the EP to the implementation of the development	+	+		
3. 4. 5.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility for their employees and providing them with favorable working conditions. EP management must demonstrate the change in the role of the teacher in connection with the transition to student-centered learning. The university must determine the contribution of the teaching staff of the EP to the implementation of the development strategy of the university, and other strategic documents.	+	+		7
3.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility for their employees and providing them with favorable working conditions. EP management must demonstrate the change in the role of the teacher in connection with the transition to student-centered learning. The university must determine the contribution of the teaching staff of the EP to the implementation of the development strategy of the university, and other strategic documents. The university should provide opportunities for career growth	+	+		7
3.4.5.6.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility for their employees and providing them with favorable working conditions. EP management must demonstrate the change in the role of the teacher in connection with the transition to student-centered learning. The university must determine the contribution of the teaching staff of the EP to the implementation of the development strategy of the university, and other strategic documents. The university should provide opportunities for career growth and professional development of the teaching staff of the EP.		+		7
3. 4. 5.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility for their employees and providing them with favorable working conditions. EP management must demonstrate the change in the role of the teacher in connection with the transition to student-centered learning. The university must determine the contribution of the teaching staff of the EP to the implementation of the development strategy of the university, and other strategic documents. The university should provide opportunities for career growth and professional development of the teaching staff of the EP. The EP's management should involve practitioners of the	+	+		7
3.4.5.6.7.	competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility for their employees and providing them with favorable working conditions. EP management must demonstrate the change in the role of the teacher in connection with the transition to student-centered learning. The university must determine the contribution of the teaching staff of the EP to the implementation of the development strategy of the university, and other strategic documents. The university should provide opportunities for career growth and professional development of the teaching staff of the EP. The EP's management should involve practitioners of the relevant industries in teaching.		+ +		7
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3.4.5.6.7.8.	Competence of the entire staff. The university must demonstrate the compliance of the staff potential of the teaching staff with the development strategy of the university and the specifics of the EP. EP management must demonstrate awareness of responsibility for their employees and providing them with favorable working conditions. EP management must demonstrate the change in the role of the teacher in connection with the transition to student-centered learning. The university must determine the contribution of the teaching staff of the EP to the implementation of the development strategy of the university, and other strategic documents. The university should provide opportunities for career growth and professional development of the teaching staff of the EP. The EP's management should involve practitioners of the relevant industries in teaching. The EP's management should provide targeted actions for the development of young teachers.	+	+ +		7
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	7. 8. 9. 10.	National Information Centers for Academic Recognition and Mobility / National Academic Recognition Information Centers" ENIC / NARIC in order to ensure comparable recognition of qualifications. 5. EP management must demonstrate the existence and application of a mechanism for recognizing the results of academic mobility of students, as well as the results of additional, formal and non-formal education. 6. The university should provide an opportunity for external and internal mobility of EP students, as well as assist them in obtaining external grants for training. 7. The EP's management must make the maximum amount of effort to provide students with places of practice, to promote the employment of graduates, to keep in touch with them. 8. The university must provide EP graduates with documents confirming the acquired qualifications, including the achieved learning outcomes, as well as the context, content and status of the education received and evidence of its completion. 9. An important factor is monitoring the employment and professional activity of EP graduates. 10. EP management should actively stimulate students to self-education and development outside the main program (extracurricular activities). 11. An important factor is the existence of an active alumni association / association. 12. An important factor is the availability of a support mechanism for gifted students. Total by standard	National Information Centers for Academic Recognition and Mobility / National Academic Recognition Information Centers" ENIC / NARIC in order to ensure comparable recognition of qualifications. 5. 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		teaching methods.				
88	10.	An important factor is the active use of information and communication technologies by the teaching staff in the educational process (for example, on-line training, e-portfolio, MEP, etc.).		+		
89	11.	An important factor is the development of academic mobility within the EP, attracting the best foreign and domestic teachers.		+		
90	12.	An important factor is the involvement of the teaching staff of the EP in the life of society (the role of the teaching staff in the education system, in the development of science, the region, the creation of a cultural environment, participation in exhibitions, creative competitions, charity programs, etc.).	+			
		Total by standard	4	8	0	0
Stan	dard '	'Educational resources and student support systems'				
91	1.	EP management must demonstrate the sufficiency of material and technical resources and infrastructure.	1	+		
92	2.	The EP's management must demonstrate the existence of support procedures for various groups of students, including information and counseling.	+			
	7	The EP management must demonstrate the compliance of information resources with the EP specifics, including compliance with:			1	
93	3.	technological support for students and teaching staff in accordance with educational programs (for example, online training, modeling, databases, data analysis programs);		+		
94	4.	library resources, including the fund of educational, methodological and scientific literature on general education, basic and profiling disciplines on paper and electronic media, periodicals, access to scientific databases;		+		4
95	5.	examination of research results, graduation works, dissertations for plagiarism;		+		
96	6.	functioning of WI-FI on the territory of the educational organization.		+		
97	7.	The university should strive to ensure that the educational equipment and software used for mastering EP are similar to those used in the relevant industries.		+	A	7
98	8.	The university must ensure compliance with safety requirements in the learning process.		+//		
99	9.	The university should strive to take into account the needs of various groups of students in the context of EP (adults, working people, foreign students, as well as students with disabilities).	1	+		
100	10.	EP management must demonstrate the sufficiency of material and technical resources and infrastructure.	,	+		
		Total by standard	1	9	0	0
		The information published by the university in the framework of the EP must be accurate, objective, relevant and must include:				
101	1.	programs being implemented, indicating the expected learning outcomes;		+		
	2.	information on the possibility of qualifying at the end of the		+		
102		EP;				
102	3.			+		

	provided to students;				
05 5	information about the employment opportunities of graduates.			+	
06 6	The EP's management should use a variety of ways to disseminate information (including the media, web resources, information networks, etc.) to inform the general public and stakeholders.		+		
07 7	national development programs for the country and the system of higher and postgraduate education.		+		
08 8	The university must publish audited financial statements on its own web resource.		+		
09 9	The university must demonstrate the reflection on the web resource of information characterizing the university as a whole and in the context of EP.		+		
	O. An important factor is the availability of adequate and objective information about the teaching staff of the EP, in the context of personalities.	/		+	
11 1	An important factor is informing the public about cooperation and interaction with partners within the EP, including research / consulting organizations, business partners, social partners and		+		
	educational organizations.				
12 1	2. The university should post information and links to external resources based on the results of external evaluation		+		
13 1	procedures. An important factor is the participation of the university and the implemented EP in various external assessment procedures.		+		7
	Total by standard	0	11	2	0
tanda	rds in the context of individual specialties				
	L SCIENCES, HUMAN SCIENCES, ECONOMY, BUSINESS				
ND L	AW, SERVICES				
	Educational programs in the areas of "Services", for example, such as "Tourism", etc., must meet the following requirements:				
14 1			+		
	the program is based on the modern achievements of world science and practice in the field of specialization, as well as using modern and advanced teaching methods;			4	`
15 2	The EP's management must guarantee the access of students to the most modern and relevant data (statistics, news, scientific		+		7
	results) in the field of specialization in paper (newspapers, collections of statistical data, textbooks) and electronic media;	_	4		
16 3		+	7		
17 4			+		
10 7	· · · · · · · · · · · · · · · · · · ·	+			
18 5	industrial practice, training at enterprises, participation in lectures and seminars of practicing specialists, etc.;				
19 6	industrial practice, training at enterprises, participation in lectures and seminars of practicing specialists, etc.;		+		

		TOTAL	21	96	12	0
	1	Total by standard	2	8	0	0
110	10.	(museums, theaters, design bureaus, etc.),	1			
140	10.	- excursions to enterprises in the field of specialization	+			
		in general and in the major disciplines in particular, including .h .:				
		aimed at gaining practical experience and skills in the specialty				
		education program should include disciplines and activities				
		environment and current issues in the field of specialization, as well as to acquire skills based on theoretical training, the				
139	9.	In order to familiarize students with the professional		+		
		in different types of activities inherent in the specialty;				
138	8.	EP should contribute to the enrichment of creative experience		+		
		management;				
		with knowledge and skills of creative activity and methods / technologies practiced in the world, and knowledge of art				
137	7.	Within the framework of the EP, students should be provided with knowledge and skills of greative activity and methods /		+		
10-		of scientific activity.				
		performances, etc. within the framework of this direction is part				
136	6.	Creative work, participation in concerts, competitions,		+		
	7	example, concerts and exhibitions;				
		maximum possible number of events that contribute to the demonstration of the acquired creative skills by students, for				
135	5.	The EP's management should organize for students the	+			L
107		classes by honored workers of the field of specialization;				
		individually or in small groups, for example, conducting master	1			
10.		disciplines and events in which skills are taught to students				
134	4.	The EP should include the maximum possible number of		+		
		listen to at least one discipline in their area of specialization taught by a practitioner;				
133	3.	As part of the program, students should have the opportunity to		+		
		and self-development among students;				
132	2.	The EP's management must demonstrate the skills of self-study		+		
		architectural, industrial, graphic design, etc.;				
		the competencies of the accredited EP, for example, choreography, singing, graphics, painting, sculpture,				
		skills of self-expression through creativity, which are related to				
		the program have theoretical knowledge in the field of arts and				
131	1.	The EP's management must demonstrate that the graduates of		+		
		"Design", etc., must meet the following requirements:				
		Educational programs in the direction of "Art", such as				

INDEPENDENT AGENCY FOR ACCREDITATION AND RATING

"SPECIALIZED PROFILE PARAMETERS" Abay Myrzakhmetov Kokshetau University

5B010400 "Basic military training", 5B090600 "Cultural and leisure work", 5B090500 "Social work"

Conclusion of the self-assessment Commission (specialized accreditation)

№ п\п	№ п\п	Evaluation criterion]		on of t ationa nizatio	1
			Strong	Satisfactory	Suggests	Unsatisfactory
Stan	dard '	'Educational program Management»	h.			
1	1.	The institution must have a published quality assurance policy.		+		
2	2.	The quality assurance policy should reflect the link between research, teaching and learning.	`\	+		
3	3.	The university must demonstrate the development of a culture of quality assurance, including in the context of EP.		+	À	
4	4.	Commitment to quality assurance should apply to any activity performed by contractors and partners (outsourcing), including the implementation of joint / double degree education and academic mobility.		+	\	
5	5.	The EP management ensures the transparency of the development of the EP development plan based on the analysis		+		
		of its functioning, the actual positioning of the university and the focus of its activities on meeting the needs of the state, employers, stakeholders and students.				
6	6.	The EP's management demonstrates the functioning of mechanisms for the formation and regular revision of the EP development plan and monitoring its implementation, assessing the achievement of learning goals, meeting the needs of students, employers and society, making decisions aimed at		+		1
		continuous improvement of the EP.				
7	7.	EP management should involve representatives of stakeholder groups, including employers, students and teaching staff, in the formation of the EP development plan.		+	4	
8	8.	The EP management must demonstrate the individuality and uniqueness of the EP development plan, its consistency with national development priorities and the development strategy of the educational organization.			+	
9	9.	The university must demonstrate a clear definition of those responsible for business processes within the EP, an unambiguous distribution of staff duties, and the delineation of functions of collegial bodies.			+	
10	10.	EP management must provide evidence of the transparency of the educational program management system.		+		
11	11.	The EP's management must demonstrate the successful functioning of the internal quality assurance system of the EP, including its design, management and monitoring, their improvement, decision-making based on facts.		+		
12	12.	The EP's management should carry out risk management.			+	
13	13.	The EP management should ensure the participation of representatives of interested parties (employers, teaching staff, students) in the collegial management bodies of the educational program, as well as their representativeness in making decisions on the management of the educational program.		+		

14	14.	The university must demonstrate innovation management within the EP, including the analysis and implementation of			+	
15	15.	innovative proposals. The EP management must demonstrate evidence of openness and accessibility for students, teaching staff, employers and		+		
		other interested parties.				
16	16.	The EP's management must be trained in educational		+		
		management programs.				
17	17.	EP management should strive to ensure that the progress made since the last external quality assurance procedure is taken into			+	
		account when preparing for the next procedure.				
		Total by standard	0	12	5	0
Info	rmatio	n Management and Reporting Standard				
18	1.	The university must ensure the functioning of the system for		+		
		collecting, analyzing and managing information based on the	4			
	4	use of modern information and communication technologies				
10	2	and software.		1		
19	2.	EP management must demonstrate the systematic use of processed, adequate information to improve the internal quality			+	
		assurance system.			1	
20	3.	Within the EP, there should be a regular reporting system that		+		
		reflects all levels of the structure, including an assessment of				
		the effectiveness and efficiency of the activities of departments				
		and departments, scientific research.				
21	4.	The university must establish the frequency, forms and methods		+		
		of assessing EP management, the activities of collegial bodies				
		and structural units, top management, and the implementation				
22	5.	of scientific projects. The university must demonstrate the determination of the order		+		
22	٥.	and ensuring the protection of information, including the		_		
	1	identification of persons responsible for the accuracy and				
	1	timeliness of the analysis of information and the provision of				
		data.				
23	6.	An important factor is the involvement of students, employees			+	
		and teaching staff in the processes of collecting and analyzing				
2.4	7	information, as well as making decisions based on them.			4	
24	7.	EP management must demonstrate the existence of a communication mechanism with students, employees and other	+			
7		stakeholders, including the availability of mechanisms for				
	4	resolving conflicts.		4	7	
25	8.	The university must ensure the measurement of the degree of		+	7	
	7	satisfaction of the needs of teaching staff, staff and students				
		within the EP and demonstrate evidence of elimination of the				
2.5		identified deficiencies.				
26	9.	The university should evaluate the effectiveness and efficiency		+		
		of activities, including in the context of EP. The information collected and analyzed by the university				
		should take into account:				
27	10.	key performance indicators;		+		
28	11.	dynamics of the contingent of students in the context of forms		+		
		and types;				
29	12.	the level of academic achievement, student achievement and		+		
		expulsion;				
30	13.	satisfaction of students with the implementation of EP and the			+	
21	1 /	quality of education at the university;				
31	14.	availability of educational resources and support systems for		+		

		students;				
32	15.	employment and career growth of graduates.			+	
33	16.	Students, employees and teaching staff must document their		+		
		consent to the processing of personal data.				
34	17.	The EP's management should contribute to the provision of all		+		
		the necessary information in the relevant fields of science.				
		Total by standard	1	12	4	0
Stan	dard '	'Development and approval of educational programs»				
35	1.	The university must define and document procedures for the		+		
		development of EP and their approval at the institutional level.				
36	2.	EP management must ensure that the developed EP meets the		+		
		established goals, including the expected learning outcomes.				
37	3.	The EP's management must ensure the availability of developed		+		
		models of the EP graduate, describing the learning outcomes				
		and personal qualities.				
38	4.	The EP's management must demonstrate the conduct of		+	L	
		external examinations of the EP.		3		
39	5.	The qualifications obtained upon completion of the EP must be		+		L.
		clearly defined, explained and correspond to a certain level of				ß.
		the NQF.				
40	6.	EP management must determine the influence of disciplines		+		
		and professional practices on the formation of learning				
		outcomes.				
41	7.	An important factor is the ability to prepare students for		+		
		professional certification.				
42	8.	EP management must provide evidence of the participation of		+		
		students, teaching staff and other stakeholders in the				
		development of the EP, ensuring their quality.				
43	9.	The complexity of the EP should be clearly defined in		+		
		Kazakhstani loans and ECTS.				
44	10.	The EP management must ensure the content of academic		+		
		disciplines and learning outcomes at the level of education				
		(bachelor's, master's, doctoral studies).				
45	11.	The structure of the EP should provide for various types of		+		
		activities corresponding to the learning outcomes.				
46	12.	An important factor is the presence of joint EP with foreign			+	
		educational organizations.				
		Total by standard	0	11	1	0
	dard	"Continuous monitoring and periodic evaluation of	_			
		l programs			7	
47	1.	The university should monitor and periodically evaluate the EP		+		
		in order to ensure the achievement of the goal and meet the				
		needs of students and society. The results of these processes are				
		aimed at continuous improvement of the EP.				
10		Monitoring and periodic evaluation of the EP should consider:				
48	2.	the content of the programs in the light of the latest		+		
		achievements of science in a specific discipline to ensure the				
10	2	relevance of the taught discipline;				
49 50	3.	changes in the needs of society and professional environment;		+		
50	4.	workload, academic performance and graduation of students;		+		
<i>-</i> 1	5.	the effectiveness of student assessment procedures;		+		
51 52	6.	expectations, needs and satisfaction of students with EP		+		
	6. 7.	training; educational environment and support services and their		+		

	1 -	organizations and national centers of the "European Network of	ĺ			
70	4.	with the Lisbon Recognition Convention. The university should cooperate with other educational		+		
69	3.	The university must demonstrate the compliance of its actions with the Lisbon Recognition Convention		+		
		and foreign students.				
		special adaptation and support programs for newly admitted				
68	2.	The EP's management must demonstrate the implementation of	+			
		be defined, approved, published.				
		the life cycle of students (from admission to completion) must				
		the transparency of its procedures. The procedures governing				
07	1.	contingent of students from admission to graduation and ensure		T-		
Stan 67	aara ∢ 1.	CLearners» The university must demonstrate the policy of forming a		+		
Stor	dond	Total by standard	0	8	2	0
		this area.	Λ	O	2	Δ
	7	learning outcomes and regularly improve their qualifications in	أفيرا			
66	10.	Evaluators should be proficient in modern methods of assessing		+		
_ 1		ensure the completeness of their formation.		افرا		
		development of learning outcomes by each EP graduate and				7
65	9.	The university must determine the mechanisms for ensuring the		+		
		published in advance.				
		Criteria and methods of assessment within the EP should be				
		planned learning outcomes and the objectives of the program.				
O-T	0.	learning outcomes of EP students are consistent with the				
64	8.	The university must ensure that the procedures for assessing the		+		
		objectivity of the mechanism for assessing learning outcomes for each EP, including appeal.				
63	7.	The university must ensure consistency, transparency and		+		
		procedure for responding to student complaints.				_4
62	6.	The EP's management must demonstrate the existence of a		+		
		teacher.				
		of students while providing guidance and assistance from the				7
61	5.	The EP's leadership must demonstrate support for the autonomy		+		
		of learning outcomes.				
	F	system on the use of various teaching methods and assessment			1	
60	4.	EP management must demonstrate the existence of a feedback			+	
		the field of teaching methods of educational disciplines EP.				
59	3.	An important factor is the availability of their own research in		1	+	
	Z.	methods of teaching and learning.		1		
58	2.	EP management must ensure the use of various forms and		+		
		learning paths.				
31	1.	EP management should ensure respect and attention to various groups of students and their needs, providing them with flexible		+		
prog 57	ress''	ED management should ansure respect and attention to verious		L 1		
	dard	"Student-centered learning, teaching and assessment of				
		Total by standard	0	10	0	0
		of society.				
		market, the requirements of employers and the social demand				
		and structure of the EP, taking into account changes in the labor				
56	10.	The EP's management must ensure the revision of the content		+		
		be published.				
33	9.	action in relation to the EP. All changes made to the OP must		_		
55	9.	All stakeholders should be informed of any planned or taken		+		
		the participation of students, employers and other stakeholders in the revision of the EP.				
54	8.	The university and EP management must provide evidence of		+		
51	0	The university and ED management must provide evidence of				

		National Information Centers for Academic Recognition and				
		Mobility / National Academic Recognition Information				
		Centers" ENIC / NARIC in order to ensure comparable				
		recognition of qualifications.				
71	5.	EP management must demonstrate the existence and		+		
		application of a mechanism for recognizing the results of				
		academic mobility of students, as well as the results of				
		additional, formal and non-formal education.				
72	6.	The university should provide an opportunity for external and			+	
		internal mobility of EP students, as well as assist them in				
		obtaining external grants for training.				
73	7.	The EP's management must make the maximum amount of		+		
		effort to provide students with places of practice, to promote				
		the employment of graduates, to keep in touch with them.				
74	8.	The university must provide EP graduates with documents		+		
		confirming the acquired qualifications, including the achieved				
		learning outcomes, as well as the context, content and status of			b.	
		the education received and evidence of its completion.				1
75	9.	An important factor is monitoring the employment and			+	
, 5	7.	professional activity of EP graduates.				B.
76	10.	EP management should actively stimulate students to self-		+		
70	10.	education and development outside the main program		1		
		(extracurricular activities).				
77	11.	An important factor is the existence of an active alumni			+	
7 7	11.	association / association.				
78	12.	An important factor is the availability of a support mechanism				
10	14.	for gifted students.				
		Total by standard	2	7	3	0
Ston	dard 4	Teaching staff»	<u> </u>	-	3	U
79	1.	The university must have an objective and transparent				
19	1.	personnel policy, including recruitment, professional growth		+		
	7	and personnel development, ensuring the professional				
		competence of the entire staff.				
80	2.	The university must demonstrate the compliance of the staff				
00	۷.	potential of the teaching staff with the development strategy of		+		1
01	3.	the university and the specifics of the EP.				
81	3.	EP management must demonstrate awareness of responsibility		+		- 37
		for their employees and providing them with favorable working				
92	1	conditions.				
82	4.	EP management must demonstrate the change in the role of the		+		
	7	teacher in connection with the transition to student-centered				
02		learning.				
83	5.	The university must determine the contribution of the teaching	+			
		staff of the EP to the implementation of the development				
0.		strategy of the university, and other strategic documents.				ļ
84	6.	The university should provide opportunities for career growth		+		
		and professional development of the teaching staff of the EP.				
_				+		
85	7.	The EP's management should involve practitioners of the				
		relevant industries in teaching.				
85 86	7.	relevant industries in teaching. The EP's management should provide targeted actions for the		+		
		relevant industries in teaching.		+		
		relevant industries in teaching. The EP's management should provide targeted actions for the	+	+		
86	8.	relevant industries in teaching. The EP's management should provide targeted actions for the development of young teachers.	+	+		
86	8.	relevant industries in teaching. The EP's management should provide targeted actions for the development of young teachers. The university must demonstrate the motivation for the professional and personal development of EP teachers,	+	+		
86	8.	relevant industries in teaching. The EP's management should provide targeted actions for the development of young teachers. The university must demonstrate the motivation for the	+	+		
	8.	relevant industries in teaching. The EP's management should provide targeted actions for the development of young teachers. The university must demonstrate the motivation for the professional and personal development of EP teachers,	+	+		

88	10.	An important factor is the active use of information and		+		
		communication technologies by the teaching staff in the				
		educational process (for example, on-line training, e-portfolio,				
		MEP, etc.).				
89	11.	An important factor is the development of academic mobility			+	
		within the EP, attracting the best foreign and domestic teachers.				
90	12.	An important factor is the involvement of the teaching staff of		+		
		the EP in the life of society (the role of the teaching staff in the	A attracting the best foreign and domestic teachers. If factor is the involvement of the teaching staff of life of society (the role of the teaching staff in the tem, in the development of science, the region, the cultural environment, participation in exhibitions, betitions, charity programs, etc.). Total by standard Total by stan			
		education system, in the development of science, the region, the				
		creation of a cultural environment, participation in exhibitions,				
		creative competitions, charity programs, etc.).				
ı	ı		2	9	1	0
Stan	dard '	'Educational resources and student support systems'				
91	1.			+		
71	1.	and technical resources and infrastructure.				
02	2				L	
92	2.		+			
		information and counseling.				
		C				
		1			3	
02	2	compliance with:		.		
93	3.			+		
0.4						
94	4.			+		
		periodicals, access to scientific databases;				
95	5.	examination of research results, graduation works, dissertations		+		
		for plagiarism;				
96	6.	functioning of WI-FI on the territory of the educational		+		
		organization.				
97	7.	The university should strive to ensure that the educational		+		
		equipment and software used for mastering EP are similar to				
		those used in the relevant industries.				
98	8.			+		
		requirements in the learning process.				
99	9.	The university should strive to take into account the needs of		+ 1		
		various groups of students in the context of EP (adults, working				
	4	people, foreign students, as well as students with disabilities).				
100	10.	EP management must demonstrate the sufficiency of material		+	7	
	1	and technical resources and infrastructure.				
	I.	Total by standard	1	9	0	0
Publ	ic Info	ormation Standard			_	•
		The information published by the university in the framework				
		of the EP must be accurate, objective, relevant and must				
		include:				
101	1.	programs being implemented, indicating the expected learning		+		
101	1.	outcomes;				
102	2.	information on the possibility of qualifying at the end of the		+		
102	۷.	EP;				
102	3.	information about teaching, learning, assessment procedures;		+		
1114	٦.					
103			i	1	1	
103	4.	information about passing scores and learning opportunities		+		
	4. 5.	information about passing scores and learning opportunities provided to students; information about the employment opportunities of graduates.		+		

106 6. The EP's management should use a variety of ways to disseminate information (including the media, web resources, information networks, etc.) to inform the general public and stakeholders. 107 7. Public awareness should include support and explanation of national development programs for the country and the system of higher and postgraduate education. 108 8. The university must publish audited financial statements on its own web resource. 109 9. The university must publish audited financial statements on its own web resource of information characterizing the university as a whole and in the context of EP. 110 10. An important factor is the availability of adequate and objective information about the teaching staff of the EP, in the context of personalities. 111 11. An important factor is informing the public about cooperation and interaction with partners within the EP, including research / consulting organizations, business partners, social partners and educational organizations. 112 12. The university should post information and links to external resources based on the results of external evaluation procedures. 113 13. An important factor is the participation of the university and the implemented EP in various external assessment procedures. 114 1. The EP's management must demonstrate that the graduates of the program have theoretical knowledge in the field of psychology and skills in the field of communications, personality and behavior analysis, methods of preventing and resolving conflicts, motivating students; 115 2. The EP's management must demonstrate that the graduates of the program have theoretical knowledge in the field of communications, personality and behavior analysis, methods of preventing and resolving gendicits, motivating students; 115 116 116 117	119	6.	specialization taught by a practicing specialist; Within the framework of the EP, students should be provided with knowledge and skills of systems and methods of pedagogy in the world, as well as knowledge in the field of education management.				
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		Educational programs in the areas of "Services", for example, such as "Cultural and leisure work", "Social work", etc., must				
		meet the following requirements:				
114	1.	The EP's management must demonstrate that teaching within		+		
		the program is based on the modern achievements of world				
		science and practice in the field of specialization, as well as				
115	2	using modern and advanced teaching methods;				
115	2.	The EP's management must guarantee the access of students to the most modern and relevant data (statistics, news, scientific		+		
		results) in the field of specialization in paper (newspapers,				
		collections of statistical data, textbooks) and electronic media;				
116	3.	Objectives, respectively, and learning outcomes should be	-	+		
110	٥.	aimed at obtaining learners of specific skills in demand in the				
		labor market;				
117	4.	The EP's management must demonstrate that the graduates of		+		
		the program have these skills and that these skills are really in				
		demand in the market;				
118	5.	EP should include a significant number of disciplines and		+		
		activities aimed at gaining practical experience in the			3	
		application of theoretical knowledge by students, such as				
		industrial practice, training at enterprises, participation in				
		lectures and seminars of practicing specialists, etc.;				
119	6.	The EP's management must demonstrate an analysis of the		+		-46
		labor market and give examples of successful employment of				
		graduates.				
		Total by standard	0	6	0	0
		TOTAL	7	100	18	0